

CUSTOMS BROKERAGE SERVICES

PROGRAM BENEFITS

- Pre-shipment review to identify discrepancies; needed authorizations; and additional requirements
- All types of entries including temporary imports; re-imports; and used goods
- In-house dedicated and licensed customs team
- Customs entries are prepared upon receipt of the documents to identify any exceptions which require resolution to ensure smooth customs clearance
- Centralized escalation to ensure consistency across ports
- Customer service supported by Dashboard visibility and Customized Reports
- Value-Add services such as refund and guidance on resolution to queries
- Other Government Agency Clearance Services
- Post-clearance services such as amendments and audit coordination
- Automated Tools and Applications
- Exception Reporting to support Supplier Management Programs
- Data and Analytics for use in Compliance Monitoring
- Where applicable, Third Party Brokers duly appointed and managed through a rigorous Third Party Broker Management Program.

Expeditors Thailand offers customs brokerage services through a combination of in-house brokers and third-party brokers. We support our customers' supply chain requirements through efficient customs clearance and effective regulatory compliance, based on a proactive and detailed understanding of their products and business model. The use of our globally standardized processes and procedures, paired with our local knowledge and expertise, result in timely accurate and compliant submissions to Customs, as well as robust and focused query management through the release of goods. To support our customers' post clearance monitoring and compliance programs we provide line level declaration data and analytics.

01 Established in 1993

02 13 Licensed Brokers, of which 4 are Customs Specialists

MAP OF THAILAND WITH INDICATION OF COVERED PORTS/ AIRPORTS

