

# CUSTOMS BROKERAGE SERVICES

## PROGRAM BENEFITS

- Professional knowledge in customs and, documentary and regulatory compliance
- All types of entries including temporary imports; re-imports; and used goods
- In-house dedicated and licensed customs team
- Customs entries are prepared upon receipt of the documents to identify any exceptions which require resolution to ensure smooth customs clearance
- Strong government relationships and ongoing outreach opportunities
- Customer service supported by Dashboard visibility and Customized Reports
- EDI capability for import and export with Customs
- Post-clearance services such as amendments and audit coordination
- Automated Tools and Applications
- Exception Reporting to support Supplier Management Programs
- Data and Analytics for use in Compliance Monitoring

**Expeditors Singapore offers customs brokerage services since October 2013.** We support our customers' supply chain requirements through efficient customs clearance and effective regulatory compliance, based on a proactive and detailed understanding of their products and business model. The use of our globally standardized processes and procedures, paired with our local knowledge and expertise, result in timely accurate and compliant submissions to Customs, as well as robust and focused query management through the release of goods. We know that our customers want to have a smooth clearance process, so we begin preparing for the declaration as soon as we receive the information, while the cargo is still in transit, allowing us to ensure that the customs declaration is completed when the cargo arrives. Our document management system also ensures that documents are kept in a compliant manner that is easily retrievable if required by Customs and other government agencies. To support our customers' post clearance monitoring and compliance programs we provide line level declaration data and analytics.

**01 Secure Trade Partnership Plus (STP-Plus) Certified since 2015**

**02 Recognized known consignee under the Regulated Air Cargo Agent Regime (RCAR)**

**03 FTZ Facility**

**04 Good Distribution Practice for Medical Device Certified since 2008**

**05 CEIV Pharma Certified since 2017**

**MAP OF SINGAPORE WITH INDICATION OF COVERED PORTS/ AIRPORTS**



Singapore ●