

CUSTOMS BROKERAGE SERVICES

PROGRAM BENEFITS

- Pre-shipment review to identify discrepancies; needed authorizations; and additional requirements
- All types of entries
- Customer service supported by Dashboard visibility and Customized Reports
- Other Government Agency Clearance services, such as SIRIM and FOSIM
- Customs entries are prepared upon receipt of the documents to identify any exceptions which require resolution to ensure smooth customs clearance
- Post-clearance services such as amendments and audit coordination
- Automated Tools and Applications
- Data and Analytics for use in Compliance Monitoring

Expeditors Malaysia offers customs brokerage services in Johor Bahru, Kuala Lumpur, and Penang. We support our customers' supply chain requirements through efficient customs clearance and effective regulatory compliance, based on a proactive and detailed understanding of their products and business model. The use of our globally standardized processes and procedures, paired with our local knowledge and expertise, result in timely accurate and compliant submissions to Customs, as well as robust and focused query management through the release of goods. To support our customers' post clearance monitoring and compliance programs we provide line level declaration data and analytics.

01 16 Licensed Brokers across 3 locations

03 Top 5 broker in Penang

02 Top 10 broker in Johor Bahru and Kuala Lumpur

MAP OF MALAYSIA WITH INDICATION OF COVERED PORTS/ AIRPORTS

