

CUSTOMS BROKERAGE SERVICES

PROGRAM BENEFITS

- Professional Knowledge in Customs and Compliance Processes
- In-House Dedicated Customs Declaration Team
- Customer Service supported by Dashboard Visibility and Customized Reports
- Timely, Robust and Transparent Transactions
- Global Service Provider Management Program which includes periodic, risk-based due diligence review and anti-corruption training
- Electronic document management system with FTP capabilities to transmit documents electronically
- Customs entries are prepared upon receipt of the documents to identify any exceptions which require resolution to ensure smooth customs clearance
- Where applicable, Third-Party Brokers are duly appointed and managed through a rigorous Third Party Broker Management process

Expeditors established a presence in Indonesia in 1990. Today, there are teams of in-house and approved third-party brokers that support our two offices - Jakarta and Surabaya, to provide customs brokerage services at Jakarta, Semarang, Surabaya, Balikpapan, Medan, Palembang and Makassar.

01 4 Licensed brokers

03 Customs and Other Government Agency Engagement

02 30+ years of experience

04 Servicing all ports of entry

MAP OF INDONESIA WITH INDICATION OF COVERED PORTS/ AIRPORTS

