



CARM Client Portal: CBSA Tutorials

The CBSA Assessment and Revenue Management (CARM) Project is currently slated have its second and final Release 2 in May 2022, by which Canadian importers (including Non-Residents) will have needed to register on the CARM Portal and establish a direct bond with the CBSA. In support of this process, the CBSA has released a series of tutorials on their YouTube channel, providing step-by-step guidance on how to navigate and carry out operational tasks on the CARM Portal.

Click on the below thumbnails below to view some of the key tutorials from the CBSA Playlist:

How to create login credentials and a user account in the CARM Client Portal

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First step to transitioning to the CARM Portal is getting you account set up.

How to delegate authority for a third party service provider in the CARM Client Portal

CARM | CBSA Assessment and Revenue Management

This video demonstrates how to set up a delegation of authority for a third-party service provider. This section is crucial to the continuity of your operations, as it is the first step in your broker being able to begin transacting on your behalf on the CARM platform.

How to view financial information and transaction history in the CARM Client Portal

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A key part of the CBSA's vision for the CARM program was to provide real-time insight to importers on the status of their standings with the agency directly. Users can view access their transaction history (and more) using the Portal features!

Head over to the [CBSA's](#) CARM Playlist on YouTube to view these tutorials and more!