

EXPEDITORS AIR

A Precise Engine Delivery

A major global airline, an Emirati government-owned low-cost carrier based in Dubai, operates a fleet of 88 Boeing 737 aircraft, including 29 Next-Generation Boeing 737-800, 56 Boeing 737 MAX 8, and 3 Boeing 737 MAX 9. The airline serves 124 destinations across the Middle East, Africa, Asia, and Europe.

As a valued customer of Expeditors for several years, this airline has consistently relied on our expertise to streamline its logistics operations. This trust was further solidified when the airline approached Expeditors with a critical logistics challenge.

OPPORTUNITY

The airline faced a significant challenge in transporting a CFM-56 7B engine from the shipper's maintenance facility in Dallas, TX, to their maintenance facility in Dubai, UAE. This engine, a vital component powering their fleet of Boeing 737 aircraft, had to be delivered Airside to minimize downtime and ensure operational continuity. Having previously worked with other forwarders, the airline was now seeking a partner who could not only meet but exceed their performance metrics. They needed a reliable partner to ensure a smooth and timely delivery of this high-value, sensitive cargo.

OUR SOLUTION

Recognizing the urgency and complexity of the task, Expeditors mobilized its global network and industry expertise to provide a comprehensive solution. Our dedicated teams in Dallas-Fort Worth and Dubai worked collaboratively to quickly provide competitive quotes, highlighting the importance of timely delivery and emphasizing the value-added services we could offer.

We carefully considered the engine's specific requirements, ensuring safe transportation throughout the journey with Air-ride trucking, facilitating seamless handover to the airline's maintenance facility with Airside delivery, and adhering to strict regulations for safely transporting sensitive and expensive material with expert handling. Our teams swiftly collected the engine from the maintenance facility and ensured its timely departure per the committed schedule.

RESULTS

By leveraging our global network, industry expertise, and commitment to customer satisfaction, Expeditors successfully delivered the jet engine to the airline's maintenance facility in Dubai, exceeding their expectations. Our seamless execution and attention to detail resulted in a satisfied customer and reinforced our position as a trusted partner in the aviation industry.