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Customer Notification - Dangerous Goods Violation Fee

Dear Valued Partner,

At Expeditors, safety is our highest priority. The handling of Dangerous Goods (DG) is not merely a regulatory requirement; it is a matter of protecting lives, safeguarding property, and preserving the integrity of global supply chains.

Due to the serious nature of this matter and to drive accountability throughout the supply chain, we are implementing a Dangerous Goods Violation fee, effective February 1, 2026. This measure is intended to enforce responsible shipping practices. The fee will be calculated based on the severity of the violation, ensuring proportionality and fairness in enforcement.

Mishandled or misdeclared DG shipments pose serious risks. They can endanger lives, disrupt logistics operations, and result in significant regulatory consequences. Each violation demands investigation, documentation, and coordination with authorities - activities which consume considerable time and resources. Operational disruptions caused by non-compliant shipments affect not only our network but also your time-sensitive cargo.

Violations will be documented, and fees will be billed to the responsible party. The fee may be assessed up to \$10,000 per transaction, plus any associated costs and consequences arising from misdeclaration or violation. Repeat violations may result in probation or suspension of services.

To help avoid these costs, we encourage all partners to take proactive steps toward compliance. This includes providing accurate and complete DG declarations for every shipment, keeping staff well-trained on current DG regulations and packaging standards, using certified packaging materials, verifying labeling requirements, and notifying us in advance when booking DG shipments. These actions help reduce the risk of violations and contribute to a safer, more efficient supply chain.

Expeditors is committed to supporting compliance through clear expectations and consistent enforcement. Our partnership with you is built on mutual trust and shared responsibility. Your diligence and professionalism are essential to ensuring public safety, maintaining responsible operations, and protecting your brand and reputation in today's complex regulatory environment.

Thank you for your continued partnership and commitment to safe and compliant shipping.

Sincerely,

Expeditors

Kelly Blacker

President, Global Geographies

You'd be surprised how far we'll go for you®