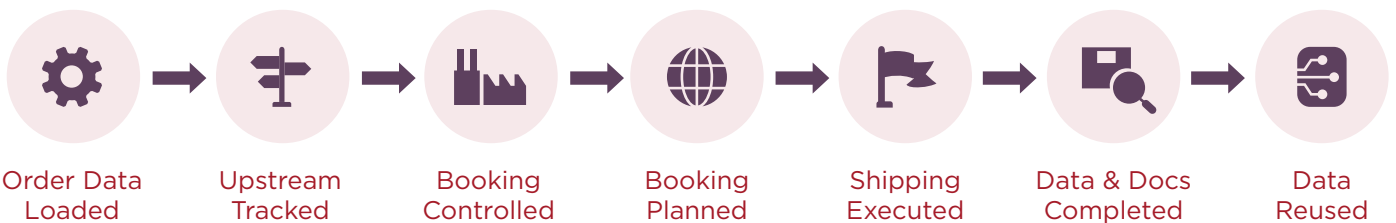




ORDER MANAGEMENT

OPTIMIZE YOUR SUPPLY CHAIN BY EFFECTIVE VENDOR AND ORDER MANAGEMENT

Since 1993, Expeditors has been offering Order Management Services as a supply chain execution model in sync with our customers' order processes and network design. Integration in our global operating system of our customer's order details with the shipment is standard. By utilizing Order Management Services, customers recognize tailored supply chain solutions regardless of sourcing location.



Simplify transportation execution

- Improve adherence and control to routing guides
- Link SKU-order data with inbound/outbound shipments
- Multi-shipper consolidation opportunities for freight cost optimization using order dates
- Enabler for improved direct delivery models - current or future

Streamline processes for greater order reliability

- Simplify and reduce time for shippers to book
- Global platform to prompt and gather meaningful order information
- Shipper metrics for scorecarding, negotiations, and performance reviews
- Local customer service for each shipping party to gather complete and accurate data

Leverage data downstream for Customs use and customer receipts

- Automate ERP, MRP, and WMS recognition
- End-to-end reporting at line item level
- Automated merge of order and booking data for commercial invoice and packing list
- Potential automation of line item details on entry

Create greater scalability of teams

- Definitive business rules built into system for supplier control and proactive alerting
- Eliminate manual efforts for data sharing
- Customized business intelligence dashboards
- Simplify overall management of exceptions