exp.o Visibility

Expeditors offers a full suite of web-based tracking and reporting services designed to fit our customers' diverse needs. Access to shipment data, orders, customs entries and inventory levels, as well as electronic document images are all features of exp.o Visibility. Current shipment status information is available from inception through 120 days after completion.



Secure

With a password protected login, the system can be accessed via the internet from anywhere in the world, 24 hours a day.

Mobile

Any search reference will return basic information from the Guest platform accessible on any mobile device.

Easy to use

Many web tracking systems require the shipper to know the carrier's air waybill number. exp.o permits queries by a variety of customer reference numbers such as the purchase order or commercial invoice number.

Reporting

In addition to shipment tracking, exp.o provides robust reporting options that can be automatically delivered either online or via email.

Users have the option of creating their own reports by utilizing one of our standard templates. The report customization options include establishing search criteria, picking and choosing columns, setting up an automated schedule, and picking the delivery mechanism.

Exception reports are a popular reporting choice. They identify shipments that meet certain pre-defined exception criteria. This type of report can be set up for any pair of events where Event A has occurred, Event B has not occurred, and a specified period of time has elapsed since Event A.

Order Management

Order management data - including part level visibility is another feature of exp.o Visibility.

When customers provide Expeditors with an electronic version of their purchase or sales orders, we load these orders into our operational system to facilitate cargo in receiving, make bookings, and perform consolidation activities. Order status, item status, and the items and quantities associated with a shipment and/ or container can also be displayed. This information can be leveraged in a variety of other applications, including filing customs declarations, warehouse receiving, planning, and extensive EDI or similar electronic messaging.

Customs Declarations

Importers can use exp.o to drill into the details of their customs entries, including HTS classification codes, duties, and taxes. This capability is currently available in several countries and is expanding to include additional countries. Detailed information for U.S. Importer Security Filing is also available.

Distribution

Our distribution customers can use exp.o to view available inventory levels as well as track orders from end to end. Color coding identifies products that fall outside specified minimum/maximum inventory levels. Additionally, when products are shipped from the distribution facility, the customer is notified and can then click through to the carriers' shipment tracking website.

